

# MY DAY & ROSS WEBSITE – AUGUST 2018

## RELEASE NOTES

We are pleased to announce that the following fixes and enhancements are now live on our website! Visibility to some of these items depends on the access that has been granted to you by your Company Administrator. For example, if you do not have access to request quotes, you will not see the fixes or enhancements related to quoting. If you do not have a My Day & Ross website account, please contact your Sales Professional for details or go to [www.dayross.ca](http://www.dayross.ca) and click “Register now” today.

We would like to thank all of our customers for their patience in providing valuable feedback and suggested improvements as we work on continuously improving our website.

Here are highlights of the changes implemented. Click on the fix or enhancement to view details.

### FIXES

- [All Dashboard tables are now sortable by any column](#)
- [The accessorial for COD has been removed](#)
- [Domestic Quotes have Contact Email field](#)
- [US Quotes button to Request More Info from Day & Ross was moved](#)
- [US & Domestic Quotes instruction terms match buttons](#)
- [Domestic Quotes and Create A Shipment include rate disclaimer](#)
- [Get Transit Times field label corrected to "Expected Delivery Date"](#)
- [Request a Pickup measurements section includes pieces/weight note](#)
- [Special Instructions box now set to maximum characters allowed](#)
- [Shipments & Shipment History dashboards status note](#)
- [New Dangerous Goods fields now translated on French pages](#)
- [Request a Pickup Spot Quote numbers now showing on BOL](#)
- [New Guest Users now set-up to receive emails from the website](#)

### ENHANCEMENTS

- [Default Closing Time & Pickup Time changes](#)
- [Create A Shipment without creating a pick-up request](#)



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## FIXES

### **All Dashboard tables are now sortable by any column**

The issue where some dashboards were showing a table of results but did not allow users to sort the columns has been resolved. All columns, on all tables and all search results can now be sorted by any column header in the table.

### **The accessorial for COD has been removed**

The option to ship with COD is limited and requires approvals; therefore we have removed this as a checkbox item, and customers wishing to make a shipment with COD required will need to call the Customer Care Center to supply all the necessary information and receive proper approvals.

### **Domestic Quotes have Contact Email field**

The issue where customers quote request is sent for manual quoting and they receive the quote by an alternate method than email has been resolved. The field is now labeled Contact Email, and this allows users to enter the email address where they would like the quote to be sent if manually completed.

### **US Quotes button to Request More Info from Day & Ross was moved**

The issue where the Request More Info from Day & Ross button was being used by mistake when users wanted to complete their quote has been resolved. This button has been moved to the top of the US Quote page to allow users to request more information before they start the quote process.

### **US & Domestic Quotes instruction terms match buttons**

The issue where some instructions included terminology which did not match the button options available on that page has been resolved. We now have consistent instructions and button labels across all pages to provide clarity for all users.

### **Domestic Quotes and Create A Shipment include rate disclaimer**

The issue where rates appear on Domestic Quote page or Shipment Review page without a disclaimer to indicate that rates could change if the information provided changes has been resolved. On any page where rates are provided the users will now see the statement "This rate is based on details provided and is subject to change."

### **Get Transit Times field label corrected to "Expected Delivery Date"**

The issue where this field was labelled Delivery Time and caused confusion has been resolved by changing the label to properly state Expected Delivery Date which matches the information provided.

### **Request a Pickup measurements section includes pieces/weight note**

The issue where this page did not include a note clarifying how the information should be entered for piece counts and total shipment weight has been resolved. The following note is now shown in the measurements section; “Note: Please ensure that the piece count is accurate and replace with skid count if applicable. You will need one label per skid / box that you are shipping with us. Please note that the system does not automatically calculate total weight (i.e. number of pieces X weight per piece = total weight). Please enter the weight per shipment.”

### **Special Instructions box now set to maximum characters allowed**

The issue where this field was returning an error if too many characters were typed into the text box has now been resolved. This field will now stop accepting characters when it hits the maximum which will prevent errors, and allow users to adjust entries as necessary to include all pertinent information.

### **Shipments & Shipment History dashboards status note**

The issue where these dashboards sometimes show a delivered status that causes confusion to the customer has been resolved. We have added a note to clarify that our system sometimes shows a status of delivered when we transfer the freight to a beyond carrier.

### **New Dangerous Goods fields now translated on French pages**

The issue where the Dangerous Goods fields were showing in English even when users were viewing French website pages has been resolved. All Dangerous Goods labels have now been translated on all French pages of the website.

### **Request a Pickup Spot Quote numbers now showing on BOL**

The issue where an entry in the Spot Quote field on the Request a Pickup page was not populating in the new BOL Spot Quote box has been resolved. When a customer enters a spot quote number in this field on the Request a Pickup page, it will now show in the appropriate box on the BOL provided.

### **New Guest Users now set-up to receive emails from the website**

The issue where a new guest user was not receiving system-generated emails has been resolved. The guest user’s email address is not being populated to the proper field necessary to allow them to receive Pickup confirmation emails, and any other system-generated emails.



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## ENHANCEMENTS

### Default Closing Time & Pickup Time changes

Customers now have the option, under My Profile, to select a Default Closing Time; which will automatically populate on the Create A Shipment Review page and/or the Request a Pickup page. The Pickup Time is now set to default to the hour on the user's computer. Customers still have the option to click the drop down and change either of these times when necessary.

### Create A Shipment without creating a pick-up request

Customers have requested the ability to create a shipment, receive the BOL and labels, but not create a pick-up request when they have a Regularly Scheduled Pick-up, a Dropped Trailer, or wish to drop the freight off at the terminal. We have added a question on the shipment Review page, asking if this shipment is for a regularly scheduled pick-up or freight will be dropped off at the terminal; if the user selects YES it will create the shipment and paperwork, but will not create a pickup request in our dispatch system.

*Stay tuned for our next release of enhancements  
scheduled for late Fall 2018!*